

Service Repair Sheet SRS68360

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Sara Walsh

Gama Aviation Plc

Clinical Service Manager

01202 013687

01252 553029

CID19740

sara.walsh@gamaaviation.com

05/Jan/2023

Robert Connor

Viamed

Warranty

VIAMEDclean

Goods In Only
Decontamination
certificate provided
by customer ☐

Cleaned by Viamed,
if no declaration certificate
from customer ☒

Signed: RC
Date: 5/1/23

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____
Date: _____

Notes 04/Jan/2023 Steve Hardaker

04/Jan/2023 Steve Hardaker

Returning a MaxBlend2 s/n FA56833001 that was originally sold 11/3/2020 (RVM122075-1) when they were Capital Air Ambulance, account 00008050.

Giving an error fault code (E03), suggesting a problem with the sensor or cable. Both were recently replaced in Jan 2022 (RVM134735-1)

Assess under warranty.

05/Jan/2023 Robert Connor

Received 1 x maxblend s/n FA56833001, with sensor cable (right-angled connectors), and MAX550E 0110454 s/n FJ8899118, with blender flow diverter.

Ready For quote

Repair Complete Signed

C Green 20-1-23

| SRN | Equipment | Stock Ref | Serial Number | Warranty |
|----------|---------------|-----------|---------------|----------|
| SRN35596 | Blender | 0310291 | FA56833001 | Yes |
| SRN35598 | Oxygen Sensor | 0110454 | FJ78899118 | Yes |

0340020 x 1 FOC
~~0380060~~ x 1 FOC
S/N, SRS, SRN

0140013 x 1 FOC
old S/N, SRS, SRN

~~0110452~~ x 1 FOC
new SN, SRS, SRN

UPS x 1 FOC

Despatch Note



gamaaviation.com

Shipment number: SH#23-00010
Ship To: Viamed Ltd
15 Station Road
Cross Hills
Keighley
West Yorkshire
BD20 7DT
Phone:

Ship Via:

Waybill:

| Item | Part / Tool Number | Part / Tool Description | Current Location | Qty | UOM | Serial Number | Lot Number/Tool ID |
|------|--------------------|-------------------------|------------------|-----|-----|---------------|--------------------|
| 1 | COMPASS | Max Blend 2 | | 1 | | | |

Comments: returns SRS68360
Customer PO number:

| | | | | | |
|--|---------------------------------------|------------------|--|--|--|
| Release Attached The A/C components identified above have been obtained from or maintained by an approved source and pertinent release documents are attached. | Signature: Date: | Stamp No: | Packed By: Signature: Date: | IMPORTANT: This should be signed and returned on receipt of goods, your file copy has been despatched with goods. | |
| | | | | Carrier: | |
| | | | | Received By: | |
| | | | | Signature: On Terms & Condition | |
| | | | Date: | Time: | |

*** End of Document ***

>> denotes that the Packing Slip line item has already been printed.

Service Repair Sheet 68360

Contact Name

Company/ Hospital Name

Position

Direct Phone

General Phone

Opera Account

Email

Date Received

Booked in By

Sara Walsh

Gama Aviation Plc

Clinical Service Manager

01202 013687

01252 553029

CID19740

sara.walsh@gamaaviation.com

05/Jan/2023

Robert Connor

| Repair | Ref | S/N | Equipment Type | Under Warranty |
|----------|---------|------------|----------------|-----------------------------------|
| SRN35596 | 0310291 | FA56833001 | Blender | No Fault Found Time :0 Hour(s) |

I have run this blender on my desk all week and only see errors if I unplug the sensor. The blender is working well, it is within spec across the range and alarms when it should.

The sensor is faulty and being replaced under warranty. I have attached your special flow diverter to the new sensor package as it contains a standard one.

| Repair | Ref | S/N | Equipment Type | Under Warranty |
|----------|---------|------------|----------------|-----------------|
| SRN35598 | 0110454 | FJ78899118 | Oxygen Sensor | Time :0 Hour(s) |

Parts Replaced

Qty: 1 0110452

Replaced under warranty with S/N HH82199025
