



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

**RE: Purchase Order No: U011998**

1 message

**Orders Purchasing (ULHT)** <Purchasing.Orders@ulh.nhs.uk>  
To: "sophie.lines@viamed.co.uk" <sophie.lines@viamed.co.uk>

Mon, Jan 16, 2023 at 3:22 PM

Hi Sophie,

Thank you for letting us know, I will amend these on the system.

I have enquired about the out of stock item and we will come back to you to confirm on that.

We have one other item we order from you:

4310002	FLOWSENSORS - APC AUTOCLAVABLE
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Has the price changed on this product please?

Thank you

Steph

**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Sophie Lines

**Sent:** 16 January 2023 11:30

**To:** Orders Purchasing (ULHT) <Purchasing.Orders@ULH.nhs.uk>

**Subject:** Fwd: Purchase Order No: U011998

Good morning,

Further to my email below - I have noticed the prices on your order are incorrect. The EyeMax Phototherapy Mask prices are as follows:

**1114005 - Regular (Blue) - Pack of 20 = £48.00**

**1114006 - Premie (Orange) - Pack of 20 = £46.00**

**1114007 - Micro (Green) - Pack of 20 = £42.00**

EyeMax 2 Postage charges:

1 pack: £8.00  
2 - 4 packs: £10.00  
**5+ packs: £12.00**

Please can you let me know if you are okay for us to proceed?

As mentioned in my previous mail, we are out of stock of part number 1114005 but there are details of an alternative product should you be in urgent need of masks.

I look forward to hearing from you

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

**Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.**

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Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

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----- Forwarded message -----

From: **Sophie Lines** <[sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)>

Date: Mon, Jan 16, 2023 at 10:31 AM

Subject: Re: Purchase Order No: U011998

To: <[purchasing.orders@ulh.nhs.uk](mailto:purchasing.orders@ulh.nhs.uk)>

Dear Procurement,

Thank you for your order. Please be aware we are currently out of stock of part number 1114005 (EyeMax Phototherapy Mask - Regular - Pack of 20(Blue)). We are hoping for more stock within 2-3 weeks. However, if your requirement is urgent, we can offer an alternative product:

**Part number 1114015 NeoMask Phototherapy Mask - £38.40 plus VAT.**

Please let me know if you are happy to wait for the item on your order, or if you would like to accept the alternative? Please find attached a leaflet for NeoMask.

If you have any questions please do not hesitate to contact me

Kind regards

Sophie Lines

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On Mon, Jan 16, 2023 at 8:35 AM Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: <[efinance.smtp@nhs.net](mailto:efinance.smtp@nhs.net)>

Date: Mon, 16 Jan 2023 at 08:18

Subject: Purchase Order No: U011998

To: <[orders@viamed.co.uk](mailto:orders@viamed.co.uk)>

Please find attached a Purchase Order for a total of GBP 616.32.

If you have already been provided with an order number by telephone then please treat this email as confirmation of your order.

Please note, this is an auto-generated email and replies will not be received. If you need further details or clarification please contact the person listed in the Enquiries To section of your order.

Thank you.

United Lincolnshire Hospitals.

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