



Main Account &lt;viamedinbox@gmail.com&gt;

**RE: Important NHS Purchase Order Documentation No: 282145757 (please do not reply to this address)**

1 message

**Lubbe Fouche - Operational Buyer** <Fouche.Lubbe@porthosp.nhs.uk>  
To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

9 January 2023 at 14:48

Good afternoon

I have amended the PO as per your request


Kind regards

**Fouché Lubbe**

Operational Buyer

NHS South of England Procurement Services

Unit 8 Manor Court, Barnes Wallis Road, Segensworth, Fareham, PO15 5TH

 **Tel:** 01489 779187

 **Email:** [fouche.lubbe@porthosp.nhs.uk](mailto:fouche.lubbe@porthosp.nhs.uk)

 **Web:** <http://soeprocurement.nhs.uk/contact-us/our-contact-details/>



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**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths

**Sent:** 09 January 2023 14:22

**To:** Lubbe Fouche - Operational Buyer <Fouche.Lubbe@porthosp.nhs.uk>

**Subject:** Re: Important NHS Purchase Order Documentation No: 282145757 (please do not reply to this address)

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Good afternoon Hendrik,

Happy New Year to you.

Please could I ask if you are happy to accept the £12 carriage relating to PO 282145757. If so, the repairs team can proceed with your repair.

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Thu, 22 Dec 2022 at 09:04, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Good morning Hendrik,

Please see attached quotation relating to the service of your V1000, s/n PR03072A10.

We have received PO number 282145757 relating to this, but on it the carriage is £10. Are you happy to accept the £12 carriage charge and for me to ask the repairs team to proceed? I do not require an updated PO, an email reply would suffice.

Many thanks.

Kind regards

Kate Griffiths

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On Thu, 22 Dec 2022 at 08:59, Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: **Janine Gill** <[office@viamed.co.uk](mailto:office@viamed.co.uk)>

Date: Wed, 30 Nov 2022 at 14:31

Subject: Re: Important NHS Purchase Order Documentation No: 282145757 (please do not reply to this address)

To: <[Hendrik.Lubbe@soeprocurement.nhs.uk](mailto:Hendrik.Lubbe@soeprocurement.nhs.uk)>

Hello Henrik,

Thank you for your PO 282145757.

The process for us to service and calibrate your V1000 is -

You will need to send it to us first, quoting **SRS68339** with any paperwork attached.

Once we have received the V1000 we will examine the device and quote you a price before going ahead with any work.

If you don't want to go ahead we will send the V1000 back to you.

If you would like to proceed we will need a PO from you at this point, once we receive that we will then proceed with the work.

Once the service and calibration are done we will send the device back to you, carriage will be £12 this will need to be stated on your PO also.

Please send the device back to:

**SRS68339**

**15 Station Road**

**Crosshills**

**Keighley**

**BD20 7DT**

**Please add the number SRS68339 to all paperwork sent with the V1000.**

Kind regards

Janine Gill

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

Email: [janine.gill@viamed.co.uk](mailto:janine.gill@viamed.co.uk)

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On Wed, 30 Nov 2022 at 13:55, Main Account <[office@viamed.co.uk](mailto:office@viamed.co.uk)> wrote:

----- Forwarded message -----

From: <[shared.services@nhs.net](mailto:shared.services@nhs.net)>

Date: Wed, 30 Nov 2022 at 13:53

Subject: Important NHS Purchase Order Documentation No: 282145757 (please do not reply to this address)

To: <[INFO@viamed.co.uk](mailto:INFO@viamed.co.uk)>

Message from NHS Shared Business Services