



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Re: Max-14 on your order ref 252898

Steve Hardaker <office@viamed.co.uk>
Reply-To: steve.hardaker@viamed.co.uk
To: Mark Conboy <mark@pullman.co.uk>
Cc: "aqib.majeed@viamed.co.uk" <aqib.majeed@viamed.co.uk>

20 December 2022 at 10:50

Hi Mark,

No problem, it looks like we have them in stock so we can get this order processed and out to you this week.

Best Regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk
email: steve.hardaker@viamed.co.uk
Tel: +44 (0)1535 634542
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On Mon, 19 Dec 2022 at 17:05, Mark Conboy <mark@pullman.co.uk> wrote:

HI

Sorry I thought I had already responded to you on this

We need the rd33

Mark Conboy.

Service Director.

E: mark@pullman.co.uk

VISIT OUR NEW WEBSITE www.pullman.co.uk



Pullman Instruments (UK) Ltd :: ESG House, Chatsworth Road, Harrogate, HG1 5HX

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From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Steve Hardaker

Sent: 19 December 2022 15:14

To: Mark Conboy <mark@pullman.co.uk>

Cc: aqib.majeed@viamed.co.uk

Subject: Fwd: Max-14 on your order ref 252898

Hi Mark,

I'm just following up on this query regarding your purchase order that includes a variant of the Max-14. The order is on hold whilst we determine the exact sensor that you require, are you able to advise? Thanks in advance.

Best Regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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----- Forwarded message -----

From: **Steve Hardaker** <steve.hardaker@viamed.co.uk>

Date: Wed, 14 Dec 2022 at 12:58

Subject: Max-14 on your order ref 252898

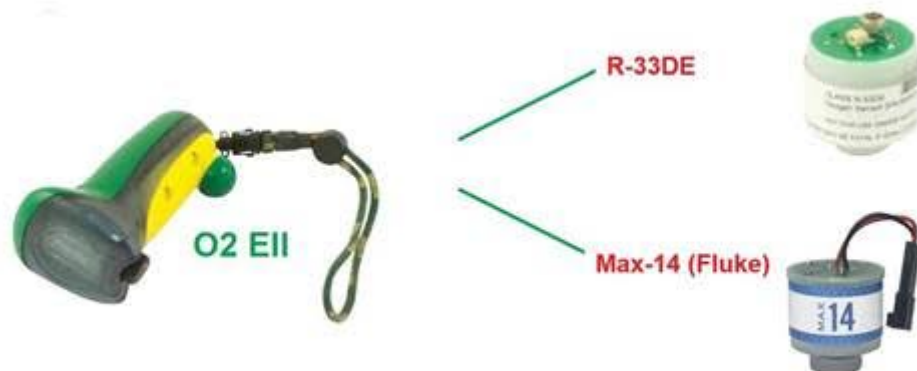
To: <mark@pullman.co.uk>

Cc: <aqib.majeed@viamed.co.uk>

Hi Mark,

I'm just contacting you to clarify the exact sensor that you require on Order ref 252898.

You ordered a Max-14 and mentioned to my colleague that you require this for an Analox O2E11 analyser. The O2E11 has 2 potential types of sensor, one with an integral miniature connector on the PCB and one with a 2-pin molex connector on leads, as shown on the image below.



The top sensor is available as follows:

- 0110224 Oxygen sensor R-33DE @ £45.00+VAT

The bottom sensor is as follows (the link below will take you our website with additional images of that connector):

- 0110420 Oxygen sensor MAX-14 (Fluke version) @ £79.00+VAT

<https://www.viamed.co.uk/uk/?uid=&sessionid=&g=&mobile=&&page=productview&cat=625&subcat=636&productid=0110420>

Please could I ask you to confirm with Aqib which one you require? The reason that we are going to great lengths to confirm this is that the Max-14 (Fluke) is by far the less common sensor for the Analox O2E11 analyser and was only used on early models.

Best Regards,

Steve Hardaker
Technical Support Manager
Viamed Ltd.

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