

SpO2 Finger Probe Re-Cycle programme Yes / No

We are now seeing the introduction of EEC legislation regarding re-cycling of waste . Our service promotes re-cycling. We are now able to repair most probes although some moulded connectors are still problematical.

Our object is to re-cycle as much as possible of the existing finger probe . Where required new parts will be fitted. We do not replace the LED's or Detectors. Viamed is ISO9002/EN46002 certified and all repairs will be carried out in accordance with these procedures. Before despatch every re-cycled probe is tested electronically and on Pulse Oximeters. Six months warranty on all repairs. If we cannot repair a probe a service replacement will be offered at the repair price. All returned probes should be accompanied by a repair order for £80. If the probe is found to have no fault it will be cleaned and fully tested for a fixed charge of £20. VAT & Carriage to be added.

The probes should be decontaminated before they are returned to us in accordance with the official recommendations.

**Please complete and return
with your next probe repair order**

**If your probe/s is/are not repairable
please advise us which of the following
actions we should take**

1) Supply an equivalent reconditioned

service replacement probe

2) Supply an equivalent new probe at 20 % discount off the current list price

3) Where no direct replacement is available from Viameds' range of probes you may wish to apply the above offers to another type of probe, if so, please state Viameds' part number if known or the original manufacturers' name and part number.

4) Return the faulty probe and cancel the repair order

(Note: we may have had to dismantle the probe to investigate the fault and it is not economically feasible to reassemble it.)

5) Do the above answers apply just to this one shipment of probes or to all future shipments (until an updated form

is supplied by yourselves)