



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**Re: FW: New Request**

1 message

**info@techno-med.org** <info@techno-med.org>  
To: kate.griffiths@viamed.co.uk  
Cc: h-ghandour@hotmail.com

22 December 2022 at 16:32

Dear Kate,

Kindly proceed with shipping the ordered items without the item # 0110040 and kindly issue credit note with the remaining amount that we can use it later on in our next order.

Thank you

Best Regards

Farah

On 2022-12-19 10:28, Kate Griffiths wrote:

Good morning Farah,

Unfortunately, we are unable to ship the two parcels separately without it costing you an additional payment.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

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On Sun, 18 Dec 2022 at 11:33, farah ELDimassi <info@techno-med.org> wrote:

Dear Kate,

Can you split into 2 shipments without being charged for additional cost? Since we need the model R-23V is needed urgently.