



Ryan Swaine <viamed.ryan.swaine@gmail.com>

Re: Repair - SRS68269

1 message

TVM Dvelop AB <087165090@telia.com>
Reply-To: 087165090@telia.com
To: ryan.swaine@vandagraph.co.uk

9 December 2022 at 10:32

Sorr

Can you add two (2) sensors to this. Nice to have in stock

Med Vänliga Hälsningar / Best Regards

Tord Mattsson

Björknäs Torg 5
132 40 Saltsjö-Boo

www.agir-brokk.com

Den 2022-12-07 kl. 16:45, skrev Ryan Swaine:

Hi Tord

Just a kind reminder.

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

On Wed, 30 Nov 2022 at 10:53, Ryan Swaine <ryan.swaine@vandagraph.co.uk> wrote:

Hi Tord

I hope you're well.

In regards to the analyser you returned. Our engineer has taken a look at the device and there is some corrosion which looks like it has been caused by a battery leak. The good news is that the corrosion has not travelled too far, so we can change the contacts and the wiring to resolve the problem.

The cost for replacing the wiring harness, battery contact and retesting would be GBP £25
The device also requires a new sensor = GBP £35

Return carriage costs will depend on if you would like anything else adding to the parcel or we just return the analyser.

Please can you confirm if you would like to proceed?

We will await your reply.

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
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