



Steve Hardaker &lt;viamed.steve.hardaker@gmail.com&gt;

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**Re: Ceratherm 600-3 Mains Failure Alarm**

1 message

**Andrew Bullock** <andrew.bullock@mbht.nhs.uk>

22 November 2022 at 08:25

To: "steve.hardaker@viamed.co.uk" &lt;steve.hardaker@viamed.co.uk&gt;

Morning Steve,

Yes it worked well. The pins on the cap needed realigning slightly to fit the board but nothing drastic. So far so good.

Thanks

Andrew

**Andrew Bullock****Senior Medical Engineer****University Hospitals of Morecambe Bay NHS Foundation Trust**

Phone: 01229 614115

Email: [andrew.bullock@mbht.nhs.uk](mailto:andrew.bullock@mbht.nhs.uk)***Click [HERE](#) to report any NON-URGENT faults with medical equipment.***

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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> on behalf of Steve Hardaker <[office@viamed.co.uk](mailto:office@viamed.co.uk)>**Sent:** 17 November 2022 17:19**To:** Andrew Bullock <[andrew.bullock@mbht.nhs.uk](mailto:andrew.bullock@mbht.nhs.uk)>**Subject:** Re: Ceratherm 600-3 Mains Failure Alarm

Hi Andrew,

A couple of months ago we discussed replacing the Super Cap on a radiant warmer, I just wanted to check with you that this worked as expected?

Any feedback would be appreciated and will help other customers should this issue arise again, thanks.

Best Regards,

Steve Hardaker

Technical Support Manager

Viamed Ltd.

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