



Michael Lamb <viamed.michael.lamb@gmail.com>

Fwd: Sensor order

1 message

Ryan Swaine <office@viamed.co.uk>
Reply-To: ryan.swaine@vandagraph.co.uk
To: Michael Lamb <michael.lamb@vandagraph.co.uk>

30 November 2022 at 10:59

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

----- Forwarded message -----

From: **Damien MACDONALD** <damien@dmdconcepts.com.au>
Date: Tue, 29 Nov 2022 at 22:34
Subject: RE: Sensor order
To: ryan.swaine@vandagraph.co.uk <ryan.swaine@vandagraph.co.uk>

Hi Ryan,

I will double check the sensor, it had been opened a couple of weeks before hand, but when it was sent back to me , it had been put in a bag, I will re-check.

Can you please send invoice for another 12 please.

Regards

Damien MacDonald



8 School Road, Shepparton East, Vic 3631 Australia | PO Box 22 Shepparton East, Vic 3631 Australia | ACN: 134480952
☎ Mob: 0419 108820 | Ph: 03 58 291 165
✉ Email: damien@dmdconcepts.com.au

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Ryan Swaine
Sent: Wednesday, 30 November 2022 3:59 AM
To: Damien MACDONALD <damien@dmdconcepts.com.au>
Subject: Re: Sensor order

Hi Damien

Thank you for your email.

This issue can be seen when the sensor is removed from the packet and used straight away, they often need an hour or so in air before they are stable. Please can you let me know if the problem occurred shortly after removing it from the gas barrier bag?

Best regards

Ryan

Ryan Swaine

General Manager
VANDAGRAPH Ltd.<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117On Mon, 28 Nov 2022 at 10:19, Damien MACDONALD <damien@dmdconcepts.com.au> wrote:

Hi Ryan,

I trust you are well, can you please arrange for another 12 sensor with delivery to be sent to me. Please send invoice and I will make the transfer. Previous order below.

I also have a faulty sensor. It will read OK at normal atmosphere, in the application I use them for, It is to show when 0.0 Oxygen, when I apply Argon, it will get down to 0.4 and then rise back up to 1.1-1.2. It is strange, normally they will go down to about 0.3 quickly then take 15-40seconds to get to 0.0. The Sensor Serial number was 706737 A2. Again I am not sure If I got these from you direct or through Narked @ 90.

I can send you a video of the process, I just need to work out how to compress it, it is 45 seconds long and 33mb, if you need it. I replaced the sensor in the meter and it then worked as expected, so to me it seems the sensor is faulty and not the meter.

Delivery Address
Damien MacDonald
8 School Road
PO Box 22
Shepparton East
Victoria
3631
Australia

Customer Reference 24102239ML
Date 26 Oct 2022
Tracking Number 1Z8W47820448995022

Invoice RAN139898-1

CIP Carriage and Insurance Paid To * Incoterms® 2020

Delivery Reference DAN139898-1 Contact helen.lamb@vandagraph.co.uk

Item Reference	Description	Quantity	£ Unit	£ Unit Vat	£ Total
0110215 Tariff 90271010 CoO United States	Oxygen Sensor R-33S1	12	35.00	0.00	420.00
PPUPS7	S/N:868973-868984 Courier delivery - Express Saver. AWB:1Z8W47820448995022		79.00	0.00	79.00

Total Net: £ 499.00
Total Vat: £ 0.00
Total: £ 499.00

Regards

Damien MacDonald



8 School Road, Shepparton East, Vic 3631 Australia | PO Box 22 Shepparton East, Vic 3631 Australia | ACN: 134480952

☎ Mob: 0419 108820 | Ph: 03 58 291 165

✉ Email: damien@dmdconcepts.com.au