



Aqib Majeed &lt;viamed.aqib.majeed@gmail.com&gt;

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**RE: LC93136****MSEPROCUREMENTHELPDESK (MID AND SOUTH ESSEX NHS FOUNDATION TRUST)**

24 November 2022

&lt;mse.mseprocurementhelpdesk@nhs.net&gt;

at 09:42

To: "aqib.majeed@viamed.co.uk" &lt;aqib.majeed@viamed.co.uk&gt;

Good morning,

Is there a normal delivery charge of £10 that should be on the order?

If so, I will amend it to be the £12 delivery service using UPS please.

Regards

Michael Hamilton | Buyer | Procurement

**Mid and South Essex NHS Foundation Trust**

Unit 12-13 Britannia House, Britannia Business Park, Comet Way, Southend on Sea, Essex, SS2 6GE

Tel: 01702 508 118

[Michael.Hamilton8@nhs.net](mailto:Michael.Hamilton8@nhs.net)**Mid and South Essex**  
NHS Foundation Trust

one team, working together

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**From:** Main Account <viamedinbox@gmail.com> **On Behalf Of** Aqib Majeed**Sent:** 23 November 2022 15:58**To:** MSEPROCUREMENTHELPDESK (MID AND SOUTH ESSEX NHS FOUNDATION TRUST)

&lt;mse.mseprocurementhelpdesk@nhs.net&gt;

**Subject:** LC93136

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Hello

Good afternoon

Thank you for your order, LC93136.

I will go ahead and process this but do need to make you aware due to issues with our Royal Mail computer system, we cannot dispatch your order until some new software is installed. We endeavour to do this as soon as possible but unfortunately, it is out of our control.

Should you wish to upgrade your delivery service to UPS for £2.00 more (£12), We will try and dispatch today/tomorrow.

Alternatively, your order is expected to be dispatched by the end of next week, as long as the new system is in place.

Please let me know what you would like to do so I can proceed with the order.

Kind regards

Aqib Majeed

Office Administrator

Viamed Ltd.

<http://www.viamed.co.uk>

email: [aqib.majeed@viamed.co.uk](mailto:aqib.majeed@viamed.co.uk)

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Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

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