

Main Account <viamedinbox@gmail.com>

RE: PO-28416

1 message

Emilie Naylor <e.naylor@ortus.co.uk>

22 November 2022 at 15:27

To: "steve.hardaker@viamed.co.uk" <steve.hardaker@viamed.co.uk> Cc: "sales@viamed.co.uk" <sales@viamed.co.uk>

I accept the added £12 carriage, please proceed with the part shipment



Emilie Naylor

Buyer / Material Controller

t: 0845 459 4705

e: e.naylor@ortus.co.uk w:www.ortus.co.uk

We have some new product developments that may require your attention. Click here to find out more.

Our Knowledge Base has lots of useful videos and guides for all our products.

Feel free to check it out

The Ortus Group

The Turbine, Shireoaks Triangle Business Park, Coach Close, Worksop S81 8AP t: +44 (0)845 459 4705 e: hello@ortus.co.uk

This e-mail is intended solely for the addressee and is strictly confidential. If you are not the addressee, please do not read, print, re-transmit, store or act in reliance on it or any attachments. Instead please e-mail it back to the sender and delete the message from your computer. Any unauthorised reproduction, dissemination, copying, disclosure, modification, distribution and/or publication of this e-mail message is strictly prohibited.

Visit us at the following Conferences & Events in 2022























From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Hardaker

Sent: 22 November 2022 15:24

To: Emilie Naylor <e.naylor@ortus.co.uk>

Cc: sales@viamed.co.uk Subject: Re: PO-28416

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Emilie,

Yes, we would just need you to confirm that we are OK to add an additional £12.00+VAT carriage to the order to cover the part-shipment.

If that is OK, please just advise using 'reply to all' so as to cc my colleagues in the sales office and we will amend the order.

Best Regards,

Steve Hardaker Technical Support Manager Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk email: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd
Facebook: facebook.com/ViamedLtdUK
Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Tue, 22 Nov 2022 at 15:08, Emilie Naylor <e.naylor@ortus.co.uk> wrote:

Hi Steve,

Is it still possible to pull the 20 forward?



Emilie Naylor

Buyer / Material Controller

t: 0845 459 4705

e: e.naylor@ortus.co.uk w:www.ortus.co.uk

We have some new product developments that may require your attention. Click here to find out more.

Our Knowledge Base has lots of useful videos and guides for all our products.

Feel free to check it out

The Ortus Group

The Turbine, Shireoaks Triangle Business Park, Coach Close, Worksop S81 8AP

t: +44 (0)845 459 4705 e: hello@ortus.co.uk

This e-mail is intended solely for the addressee and is strictly confidential. If you are not the addressee, please do not read, print, re-transmit, store or act in reliance on it or any attachments. Instead please e-mail it back to the sender and delete the message from your computer. Any unauthorised reproduction, dissemination, copying, disclosure, modification, distribution and/or publication of this e-mail message is strictly prohibited.

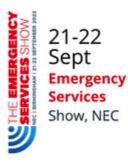
Visit us at the following Conferences & Events in 2022























From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Hardaker

Sent: 11 November 2022 16:11

To: Emilie Naylor <e.naylor@ortus.co.uk>

Subject: Re: PO-28416

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Emilie,

I've chased this up and the estimated delivery date on these is still 7th December to us. I have asked if there is any possibility of getting these sooner and the factory will see what can be done, but there are a lot of urgent manufacturing jobs already in the pipeline and the lead-time for bulk orders is approximately 6 weeks.

Bearing that in mind, if you will need more of these after this immediate order, you will need to factor in a 6-week (or 8 weeks to be safe) lead-time when placing your next order.

We have 20 sensors on the shelf if that will help in the meantime. If you want those, we can ship those next week, just let me know.

Best Regards,

Steve Hardaker **Technical Support Manager**

Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk email: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd

Facebook: facebook.com/ViamedLtdUK Company registered in England, No. 1291765.

E-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Fri, 11 Nov 2022 at 13:45, Emilie Naylor <e.naylor@ortus.co.uk> wrote:

Hi Steve,

Can you provide me with an update on this order, has anything changed? Can you bring the ETA forward at all?



Emilie Naylor

Buyer / Material Controller

t: 0845 459 4705

e: e.naylor@ortus.co.uk w:www.ortus.co.uk

We have some new product developments that may require your attention. Click here to find out more.

Our Knowledge Base has lots of useful videos and guides for all our products.

Feel free to check it out

The Ortus Group

The Turbine, Shireoaks Triangle Business Park, Coach Close, Worksop S81 8AP t: +44 (0)845 459 4705 e: hello@ortus.co.uk

This e-mail is intended solely for the addressee and is strictly confidential. If you are not the addressee, please do not read, print, re-transmit, store or act in reliance on it or any attachments. Instead please e-mail it back to the sender and delete the message from your computer. Any unauthorised reproduction, dissemination, copying, disclosure, modification, distribution and/or publication of this e-mail message is strictly prohibited.

Visit us at the following Conferences & Events in 2022























From: Main Account <viamedinbox@gmail.com> On Behalf Of Steve Hardaker

Sent: 20 October 2022 12:38

To: Emilie Naylor <e.naylor@ortus.co.uk> Cc: Peter Benson <p.benson@ortus.co.uk>

Subject: Re: PO-28416

Caution: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Emilie,

Sorry, you should have been sent a confirmation from our sales office. The order was received and is awaiting completion of manufacturing.

I've been discussing this with Peter and am aware that you need these in November but I have just had confirmation this morning that the estimated delivery date on these is 7th December to us, so we should be able to get them processed and straight back out to you by 9th November.

I appreciate that this is 8 weeks from placement of order, which is a couple of weeks longer than the 4-6 week lead-time that we generally estimate, but the manufacturing queue is quite full at the moment, so it is always best to check lead-times in advance if ordering larger volumes.

This may not help much, but we have 20 sensors on the shelf if that would help cover a few of the services prior to receiving the bulk of the order? If you want to do that, please let me know.

I look forward to hearing from you.

Best Regards,

Steve Hardaker **Technical Support Manager** Viamed Ltd.

Please note: Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

Website: www.viamed.co.uk email: steve.hardaker@viamed.co.uk

Tel: +44 (0)1535 634542 Fax: +44 (0)1535 635582

Sign up to our mailing list, go to www.viamed.co.uk/sign-up

Twitter: twitter.com/ViamedLtd Facebook: facebook.com/ViamedLtdUK

Company registered in England, No. 1291765.

F-mail Disclaimer

The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at www.viamed.co.uk/policy

On Thu, 20 Oct 2022 at 11:34, Emilie Naylor <e.naylor@ortus.co.uk> wrote:

Hi Steve,

Can you send me an order confirmation for PO-28416 please?

Thank you



Emilie Naylor

Buyer / Material Controller

t: 0845 459 4705

e: e.naylor@ortus.co.uk

w:www.ortus.co.uk

We have some new product developments that may require your attention. Click here to find out more.

Our Knowledge Base has lots of useful videos and guides for all our products.

Feel free to check it out

The Ortus Group

The Turbine, Shireoaks Triangle Business Park, Coach Close, Worksop S81 8AP t: +44 (0)845 459 4705 e: hello@ortus.co.uk

This e-mail is intended solely for the addressee and is strictly confidential. If you are not the addressee, please do not read, print, re-transmit, store or act in reliance on it or any attachments. Instead please e-mail it back to the sender and delete the message from your computer. Any unauthorised reproduction, dissemination, copying, disclosure, modification, distribution and/or publication of this e-mail message is strictly prohibited.

Visit us at the following Conferences & Events in 2022

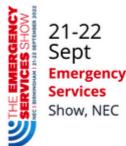




02-03 Sept **BASICS** Scotland Annual Conference



















This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com