



Kate Griffiths <viamed.kate.griffiths@gmail.com>

Fwd: Your order 87897280

1 message

Main Account <office@viamed.co.uk>

21 November 2022 at 08:21

To: Kate Griffiths <kate.griffiths@vmsecure.me.uk>

----- Forwarded message -----

From: **Helen Marks (Hywel Dda UHB - Day Surgical Unit Sister)** <Helen.Marks@wales.nhs.uk>

Date: Sun, 20 Nov 2022 at 08:13

Subject: Re: Your order 87897280

To: sophie.lines@viamed.co.uk <sophie.lines@viamed.co.uk>

Many thanks for your update. Postcode is SA14 8QF Day Surgery units FAO Sr. Helen Marks

Sr. H. Marks

Helen.marks@wales.nhs.uk**From:** Main Account <viamedinbox@gmail.com> on behalf of Sophie Lines <office@viamed.co.uk>**Sent:** Friday, November 18, 2022 12:14:38 PM**To:** Helen Marks (Hywel Dda UHB - Day Surgical Unit Sister) <Helen.Marks@wales.nhs.uk>**Subject:** Your order 87897280You don't often get email from office@viamed.co.uk. [Learn why this is important](#)

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Good afternoon,

Further to our recent telephone conversation relating to your recent order 87897280 - I can confirm there should have been 2x hand adapters (part number 2520110) included for free with your order, in addition to the box of thumb adapters (part number 2520111) you ordered.

I will arrange for these to be sent to you as soon as possible - please can you let me know which address to use in order to get these directly to you?

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.<http://www.viamed.co.uk>Email sophie.lines@viamed.co.uk

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21/11/2022, 08:44

Gmail - Fwd: Your order 87897280

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