



Sophie Lines &lt;viamed.sophie.lines@gmail.com&gt;

**Re: Purchase Order No: TJ306032 from : East Lancashire Hospitals NHS Trust - (Duplicate)**

1 message

**Sharples Jennifer (ELHT) Post Natal Ward** <Jennifer.Sharples@elht.nhs.uk>

Tue, Nov 8, 2022 at 12:51 PM

To: "sophie.lines@viamed.co.uk" &lt;sophie.lines@viamed.co.uk&gt;

Please can we upgrade the delivery service please

---

**From:** Main Account <viamedinbox@gmail.com> on behalf of Sophie Lines <office@viamed.co.uk>**Sent:** Tuesday, November 8, 2022 11:54 AM**To:** Sharples Jennifer (ELHT) Post Natal Ward <Jennifer.Sharples@elht.nhs.uk>**Subject:** Re: Purchase Order No: TJ306032 from : East Lancashire Hospitals NHS Trust - (Duplicate)

Dear Jennifer,

Thank you for your order. Please be aware this order would normally be sent via Royal Mail at £8.00 - unfortunately due to issues with our Royal Mail computer system we are unable to dispatch your order until some new software is installed. We endeavour to do this as soon as possible but unfortunately it is out of our control.

Should you wish to upgrade your delivery service to UPS for an extra £2.00, (making the total carriage charge £10.00) to be dispatched today or tomorrow, please let me know.

Alternatively, your order is expected to be dispatched by next week, as long as the new system is in place by then.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

**Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.**

<http://www.viamed.co.uk>Email [sophie.lines@viamed.co.uk](mailto:sophie.lines@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

Facebook Page: Search for Viamed Ltd

Company registered in England, No. 01291765.

E-mail Disclaimer

-----  
The information in this email is confidential and may be legally privileged.

It is intended solely for the addressee. Access to this email by anyone else is unauthorized.

If you are not the intended recipient, any disclosure, copying, distribution or any action taken or omitted to be taken in reliance on it, is prohibited and may be unlawful.

If you feel you have received this email in error or would like to be removed from our mailing list, please reply with delete in the subject line or call +44 (0)1535 634542

GDPR / Privacy Policy available at [www.viamed.co.uk/policy](http://www.viamed.co.uk/policy)  
-----

On Tue, Nov 8, 2022 at 9:22 AM Main Account &lt;viamedinbox@gmail.com&gt; wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Tue, 8 Nov 2022 at 09:20

Subject: Purchase Order No: TJ306032 from : East Lancashire HospitalsNHS Trust - (Duplicate)

To: <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)>

[exchange.ghxeurope.net](https://exchange.ghxeurope.net)

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

-----  
You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=ei46957830>

This will inform the Trust of your receipt of the Order  
-----

08/11/22 09:20

Priority: High

Order No: TJ306032

Customer Name: East Lancashire Hospitals NHS Trust

Customer Address: Royal Blackburn Hospital, Haslingden Road, Blackburn, Lancashire, BB2 3HH, England

Warning: This is a duplicate email, it has been sent to you again as the original email Order has not been flagged as processed on our system. Please do not duplicate this Order

-----  
If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)