



Kate Griffiths &lt;viamed.kate.griffiths@gmail.com&gt;

**RE: [EXTERNAL] Re: Purchase Order No: L137851 from : North Bristol NHSTrust - (Duplicate)**

1 message

**George Everett** <George.Everett@nbt.nhs.uk>  
To: Sam Ballard <Sam.Ballard@nbt.nhs.uk>  
Cc: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

1 November 2022 at 15:38

Hi Sam,

I'm happy for this delivery to be upgraded for this this order as it's a neonatal item so it's quite important we keep good stock levels of it.

**Kind Regards****George Everett****Materials Management Assistant**

Materials Management

Facilities Management

North Bristol NHS Trust

Southmead Hospital

Southmead Road

Westbury-on-Trym

Bristol BS10 5NB

Email: [George.Everett@nbt.nhs.uk](mailto:George.Everett@nbt.nhs.uk)

Mobile: 07708 510673

Work hours: 08:00 – 16:00

Website: [www.nbt.nhs.uk](http://www.nbt.nhs.uk)Putting Patients **First** | Striving for **Excellence** | Recognising the **Person** | Working Well **Together***"Delivering reliable, cost effective logistics management with exceptional customer service"*

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**From:** Procurement <[Procurement@nbt.nhs.uk](mailto:Procurement@nbt.nhs.uk)>  
**Sent:** 01 November 2022 15:29  
**To:** George Everett <[George.Everett@nbt.nhs.uk](mailto:George.Everett@nbt.nhs.uk)>  
**Cc:** [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)  
**Subject:** RE: [EXTERNAL] Re: Purchase Order No: L137851 from : North Bristol NHSTrust - (Duplicate)

Hello George,

Please see order update below.

Please may you answer the below query around upgrading shipping services.

Kind Regards

Sam Ballard

Buyer – Patient Care (PC)



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<b>Address</b>	<b>Email</b>	<a href="mailto:Sam.ballard@nbt.nhs.uk">Sam.ballard@nbt.nhs.uk</a>
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<b>Christopher Hancock Building</b>	<b>Telephone</b>	<b>0117 414 2685</b>
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**North Bristol NHS Trust**

**Southmead Road**

**BS10 5NB**

**Website**

- **Internal** [www.bwpc.nhs.uk](http://www.bwpc.nhs.uk)

- **External** [www.nbt.nhs.uk/bristol-weston-nhs-purchasing-consortium](http://www.nbt.nhs.uk/bristol-weston-nhs-purchasing-consortium)

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Bristol & Weston NHS Purchasing Consortium use the CTM system for e-tendering. To ensure access to our tenders, suppliers can register and access for free at <https://uk.eu-supply.com/login.asp?B=NHSSW>



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**From:** Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> **On Behalf Of** Kate Griffiths  
**Sent:** 01 November 2022 15:26  
**To:** Procurement <[Procurement@nbt.nhs.uk](mailto:Procurement@nbt.nhs.uk)>  
**Subject:** [EXTERNAL] Re: Purchase Order No: L137851 from : North Bristol NHSTrust - (Duplicate)

This message originated from outside of the North Bristol NHS Trust email system. Please do not click links or open attachments unless you recognise the sender and know the content is safe.

Good afternoon,

Thank you for your recent order, I am delighted to inform you that the stock to fulfil your order has now arrived.

Unfortunately, due to issues with our Royal Mail computer system we are unable to dispatch your order until some new software is installed. We endeavour to do this as soon as possible but unfortunately it is out of our control.

Should you wish to upgrade your delivery service to UPS for £2.00, to be dispatched tomorrow, please let me know.

Alternatively, your order is expected to be dispatched the beginning of next week, as long as the new system is in place by then.

Our apologies for any inconvenience this may cause.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

Email [kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)

Tel: +44 (0)1535 634542

Fax: +44 (0)1535 635582

Twitter: [twitter.com/ViamedLtd](https://twitter.com/ViamedLtd)

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On Mon, 31 Oct 2022 at 14:56, Kate Griffiths <[kate.griffiths@viamed.co.uk](mailto:kate.griffiths@viamed.co.uk)> wrote:

Good afternoon,

Thank you for your PO L137851.

We aim to ship within 2-3 working days and we will email a tracking number when the goods leave our warehouse.

Many thanks.

Kind regards

Kate Griffiths

Viamed is now enacting hybrid working to allow sales and admin staff to work remotely and in the office. Telephone calls to the main office will be answered, but please continue to use email where possible.

<http://www.viamed.co.uk>

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On Mon, 31 Oct 2022 at 14:38, Main Account <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)> wrote:

----- Forwarded message -----

From: <[system@exchange.ghxeurope.net](mailto:system@exchange.ghxeurope.net)>

Date: Mon, 31 Oct 2022 at 14:30

Subject: Purchase Order No: L137851 from : North Bristol NHSTrust - (Duplicate)

To: <[viamedinbox@gmail.com](mailto:viamedinbox@gmail.com)>

[exchange.ghxeurope.net](http://exchange.ghxeurope.net)

\*\* PLEASE DO NOT REPLY TO THIS SYSTEM GENERATED EMAIL \*\*

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You have a new Order ready to download

Please click on this link to download the Order:

<https://exchange.ghxeurope.net/d.aspx?i=Vk46834944>

This will inform the Trust of your receipt of the Order

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31/10/22 14:30

Priority: High

Order No: L137851

Customer Name: North Bristol NHS Trust

Customer Address: Southmead Hospital, Southmead Road, Westbury-on-Trym, Bristol, Gloucestershire, BS10 5NB, England

Warning: This is a duplicate email, it has been sent to you again as the original email Order has not been flagged as processed on our system. Please do not duplicate this Order

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If you have any queries regarding this Order please contact the customer directly.

If you are unable to download this Order please contact us on [support-uk@ghxeurope.com](mailto:support-uk@ghxeurope.com)

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