



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: SRS68188

1 message

WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net>26 October 2022 at
15:03

To: "kate.griffiths@viamed.co.uk" <kate.griffiths@viamed.co.uk>

Hi Kate,

No that's my misunderstanding, please could you send the device back to us.

Kind regards

Mairi Watt-Cooper (she/they)

Clinical Engineer (Contracts)

MEMS

Faraday Building

King's College Hospital

[124-126 Denmark Hill](#)[London](#)[SE5 8RX](#)

0203 299 8067

Ext. 38067

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths**Sent:** 26 October 2022 12:32**To:** WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net>**Subject:** Re: SRS68188

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Hi Mairi,

Please accept my apologies if I have misunderstood your reply.

As the unit is here at Viamed, do you need us to dispose of it?

Thank you.

Kind regards

Kate Griffiths

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On Tue, 25 Oct 2022 at 08:15, WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net> wrote:

Hi Kate,

No thank you we've done it on site.

Kind regards

Mairi

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths

Sent: 24 October 2022 15:43

To: WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net>

Subject: Re: SRS68188

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Good afternoon Mairi,

Thank you for your reply.

Would you like us to dispose of the unit?

Many thanks.

Kind regards

Kate Griffiths

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On Mon, 24 Oct 2022 at 14:49, WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net> wrote:

Hi Kate,

Apologies for not replying to your last email, I've just checked and the users have decided to condemn the device so we won't be proceeding with the quotation.

Kind regards

Mairi Watt-Cooper (she/they)

Clinical Engineer (Contracts)

MEMS

Faraday Building

King's College Hospital

[124-126 Denmark Hill](#)

[London](#)

[SE5 8RX](#)

0203 299 8067

Ext. 38067

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Kate Griffiths
Sent: 24 October 2022 14:46
To: WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net>
Subject: Re: SRS68188

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Good afternoon Mairi,

Just a quick email to ask how you would like us to proceed with the attached quotation? It is in relation to S/N: EA01199007 - your Maxtec MaxO2 ME Oxygen Monitor.

Many thanks.

Kind regards

Kate Griffiths

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On Mon, 12 Sept 2022 at 16:03, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon Mairi,

Just a quick email to ask how you would like us to proceed with the attached quotation?

Many thanks.

Kind regards

Kate Griffiths

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On Wed, 31 Aug 2022 at 14:50, Kate Griffiths <kate.griffiths@viamed.co.uk> wrote:

Good afternoon Mairi,

I hope you are well. Please accept my email on behalf Zoey, who is now on maternity leave.

Please could I ask if quotation QVM137627 is still required?

Many thanks.

Kind regards

Kate Griffiths

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On Wed, 31 Aug 2022 at 14:36, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST)** <mairi.watt-cooper@nhs.net>

Date: Wed, 6 Jul 2022 at 15:32

Subject: RE: SRS68188

To: zoey.teal@viamed.co.uk <zoey.teal@viamed.co.uk>

Hi Zoey,

I've sent the quotation on to the users for them to decide and we have condemned the device on our records. If you are able to dispose of the device on site that would be ideal, if not please send it back. Unfortunately I am unsure what the users plan to do with the quotation they normally take quite a while to decide on purchases.

Kind regards

Mairi Watt-Cooper (she/they)

Clinical Engineer (Contracts)

MEMS

Faraday Building

King's College Hospital

[124-126 Denmark Hill](#)

[London](#)

[SE5 8RX](#)

0203 299 (3529/6306)

(33529/36306)

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Zoey Teal

Sent: 06 July 2022 15:25

To: WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net>

Subject: Re: SRS68188

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Good afternoon Mairi,

I am just following up on my previous email.

Do you know if the Hospital would like to go ahead with this quotation and purchase a new unit or would you prefer for us to send the unit back unrepaired?

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: viamed.zoey.teal@gmail.com

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On Mon, Jun 20, 2022 at 4:57 PM Zoey Teal <zoey.teal@viamed.co.uk> wrote:

Good Mairi,

I have spoken to the engineer who inspected this device and he has confirmed that the unit is unrepairable so therefore we have had to quote you for a new unit.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

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Email: zoey.teal@viamed.co.uk

Alternate email: viamed.zoey.teal@gmail.com

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On Mon, Jun 20, 2022 at 9:23 AM WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net> wrote:

Good Morning Zoey,

Thank you for the quotation, please could you clarify what service you are providing in this quotation?

Kind regards

Mairi Watt-Cooper (she/they)

Medical Equipment Technician
MEMS

Faraday Building
King's College Hospital
124-126 Denmark Hill
London
SE5 8RX
0203 299 1607

From: Main Account <viamedinbox@gmail.com> on behalf of Zoey Teal
<office@viamed.co.uk>

Sent: 16 June 2022 09:33

To: WATT-COOPER, Mairi (KING'S COLLEGE HOSPITAL NHS FOUNDATION TRUST) <mairi.watt-cooper@nhs.net>

Subject: SRS68188

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Good morning Mairi,

Please find your quotation attached.

If you have any further queries, please do not hesitate to contact me.

Kind regards

Zoey Teal

Please note: My working days are Monday to Thursday, 7.45am-6.00pm.

We are currently working remotely however telephone calls to the main office will still be answered.

<http://www.viamed.co.uk>

Email: zoey.teal@viamed.co.uk

Alternate email: viamed.zoey.teal@gmail.com

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