



Kate Griffiths <viamed.kate.griffiths@gmail.com>

RE: FW: Screen repair/ replacement

1 message

Ashley Davies <ashley@thamesmedical.com>

26 October 2022 at 10:21

To: kate.griffiths@viamed.co.uk

Good morning,

Sorry for the late reply. Unfortunately the client declined any repair on this one.

Kind regards

Ashley

Ashley Davies
Office Manager
T: 01903 522911

**From:** Main Account [mailto:viamedinbox@gmail.com] **On Behalf Of** Kate Griffiths**Sent:** 24 October 2022 14:58**To:** Ashley Davies <ashley@thamesmedical.com>**Cc:** Sophie Lines <sophie.lines@viamed.co.uk>**Subject:** Re: FW: Screen repair/ replacement

Good afternoon Ashley,

Just a quick email to ask if you would like the repairs team to proceed?

Many thanks.

Kind regards

Kate Griffiths

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On Mon, 24 Oct 2022 at 14:50, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Sophie Lines** <office@viamed.co.uk>
Date: Tue, 4 Oct 2022 at 13:06
Subject: Re: FW: Screen repair/ replacement
To: <ashley@thamesmedical.com>

Hi Ashley,

Further to your conversation with Cathy, please find attached a quote for 1x replacement display window.

If you require any further information please do not hesitate to contact me.

Kind regards

Sophie Lines

Please note: My working days are Monday, Tuesday and Friday

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From: **Cathy Green** <cathy.green@viamed.co.uk>

Date: Tue, 4 Oct 2022 at 07:37

Subject: Re: FW: Screen repair/ replacement

To: Ashley Davies <ashley@thamesmedical.com>

Dear Ashley

Sorry for the delay in replying, I was on annual leave yesterday.

I can confirm that we do have replacement display window for this unit.

P/N:4430021 and this would be £7.90 before VAT and carriage.

I can arrange for a formal quote to be sent.

Kind Regards

Cathy Green

On Mon, 3 Oct 2022 at 16:24, Ashley Davies <ashley@thamesmedical.com> wrote:

Hi guys,

Any update on these?

Kind regards

Ashley

Ashley Davies
Office Manager
T: 01903 522911

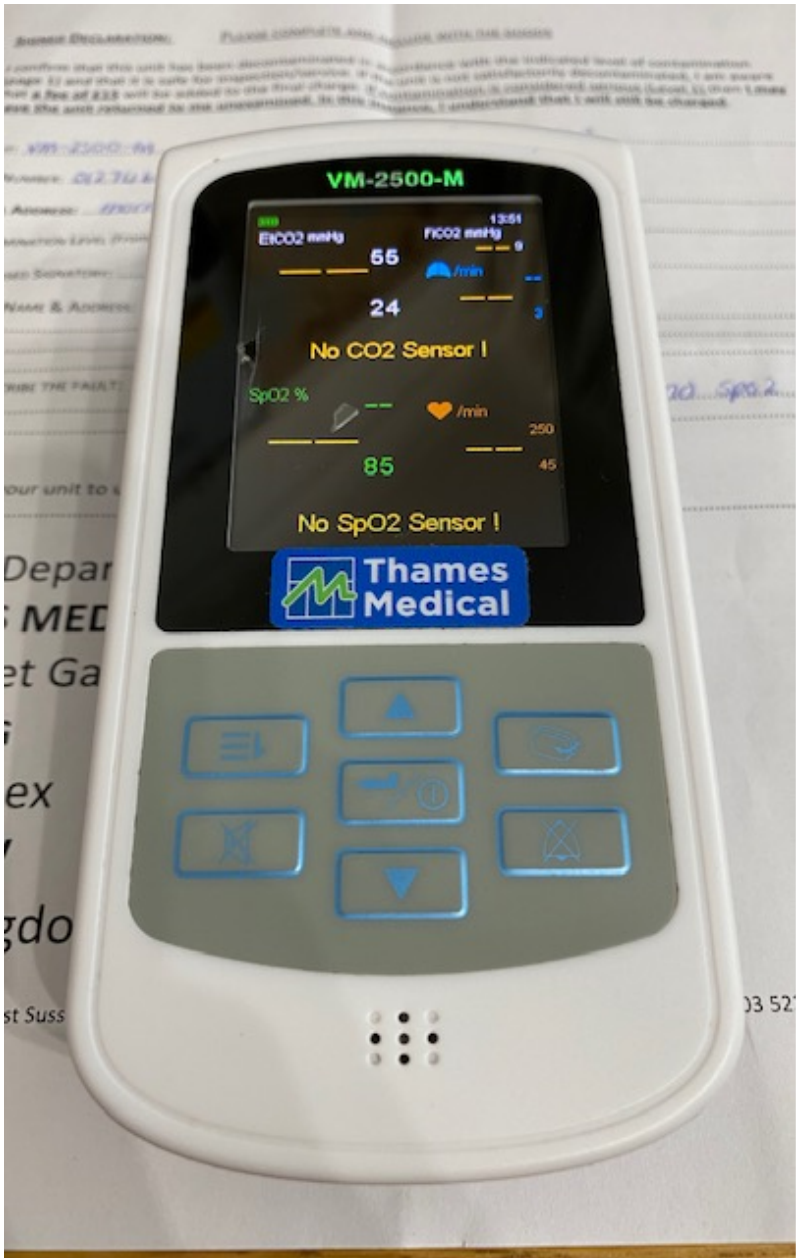


From: Ashley Davies [mailto:ashley@thamesmedical.com]
Sent: 28 September 2022 15:25
To: 'cathy.green@viamed.co.uk' <cathy.green@viamed.co.uk>
Subject: Screen repair/ replacement

Hi again,

I also have a VM2500M that got damaged in transit to us, the display is fully functional but the glass is cracked. Would you be able to quote for the replacement glass alone?

SN-80630163



Kind regards

Ashley

Ashley Davies
Office Manager
T: 01903 522911



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Kind regards

Cathy Green

Viamed Ltd.

<http://www.viamed.co.uk>

Email: Cathy.Green@viamed.co.uk

Tel: +44 (0)1535 634 542

Fax: +44 (0)1535 635 582

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Kind regards

Cathy Green

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