



Michael Lamb <viamed.michael.lamb@gmail.com>

Order 23062213RS Tracking 1Z8W47826846463598

4 messages

Michael Lamb <michael.lamb@vandagraph.co.uk>
To: acquisti.elettronica@nemo-srl.com

6 July 2022 at 12:00

Dear Francesco,

I am writing to inform you that your order, 23062213RS has been dispatched.

You can track your order on the UPS website, www.ups.com, with the following tracking number
1Z8W47826846463598.

Please see attached delivery note, DAN137791-1 and Invoice RAN137791-1 .

Kind Regards

Michael Lamb
Vandagraph Ltd
michael.lamb@vandagraph.co.uk

2 attachments**RAN137791-1.pdf**
76K**DAN137791-1.pdf**
76K

Main Account <office@viamed.co.uk>

5 September 2022 at 07:54

To: Michael Lamb <michael.lamb@vandagraph.co.uk>, Ryan Swaine <ryan.swaine@vandagraph.co.uk>

----- Forwarded message -----

From: acquisti.elettronica@nemo-srl.com <acquisti.elettronica@nemo-srl.com>

Date: Mon, 5 Sept 2022 at 07:39

Subject: Re: Order 23062213RS Tracking 1Z8W47826846463598

To: Michael Lamb <office@viamed.co.uk>

good morning Michael ,

I am writing to you because the oxygen cells arrived during our holidays, on our return we opened the package but
the closing caps for the cells were not present in the package.

could you send them to me?

thank you

Francesco

[Quoted text hidden]

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Francesco
Nemo srlVia Vetturini 22/24 Massa Marittima 58024 (GR)
C.F. P.IVA: IT 01650820531

tel. 0566.919524

Our next International Trade shows:

INTERDIVE - Friedrichshafen, **GERMANY**. 22. - 25.09.2022

DEMA Show - Orlando, **FLORIDA (USA)** 01. - 04.11.2022

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Privo di virus.www.avast.com

Ryan Swaine <office@viamed.co.uk>
Reply-To: ryan.swaine@vandagraph.co.uk
To: Francesco <acquisti.elettronica@nemo-srl.com>
Cc: Michael Lamb <michael.lamb@vandagraph.co.uk>

5 September 2022 at 11:12

Dear Francesco

We have taken a look at your order and I can confirm that the sensor caps were scanned to your shipment, which makes it unlikely they were not shipped with your order. They were packed in one bag of 100 pieces. Please can you double check with your warehouse and let me know?

If you can not find them, we will arrange to send you more.

Best regards
Ryan

Ryan Swaine
General Manager
VANDAGRAPH Ltd.
<http://www.vandagraph.co.uk>
Email ryan.swaine@vandagraph.co.uk
Tel: +44 (0)1535 634900
Mob: +44 (0)7803 907117

[Quoted text hidden]

acquisti.elettronica@nemo-srl.com <acquisti.elettronica@nemo-srl.com>
To: ryan.swaine@vandagraph.co.uk
Cc: Michael Lamb <michael.lamb@vandagraph.co.uk>

20 October 2022 at 09:04

Hi Ryan,
I checked both with the couriers and with the company. However, I confirm that I have not received any corks.

can you send me the caps?
Thousand thanks
Francesco

[Quoted text hidden]