



Aqib Majeed <viamed.aqib.majeed@gmail.com>

Re: Purchase Order

Faye Hart <Faye@jhmbuttco.com>

14 October 2022 at 09:09

To: "aqib.majeed@viamed.co.uk" <aqib.majeed@viamed.co.uk>

Cc: Jesse Plumb <Jesse@jhmbuttco.com>, Sam Mason <Sam@jhmbuttco.com>

Good Morning

Yes please if you could ship what you have in stock that would be great as we have orders waiting

Could you let us know before you ship the 0110121's to us please

Many thanks

Jesse

From: Main Account <viamedinbox@gmail.com> on behalf of Aqib Majeed <office@viamed.co.uk>**Sent:** 13 October 2022 14:09**To:** Faye Hart <Faye@jhmbuttco.com>**Subject:** Re: Purchase Order

Hello Sir/ Madam

Good afternoon, We are still waiting for the R-21A it will take roughly a week or two for them to arrive to us.

If you want the rest of the order to be sent first we will have to part ship and leave the 0110121 out until they arrive.

This does mean unfortunately we will have to charge you carriage twice.

Please let me know what you would like to do.

Kind regards

Aqib Majeed
Office Administrator
Viamed Ltd.<http://www.viamed.co.uk>email: aqib.majeed@viamed.co.uk

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On Thu, 13 Oct 2022 at 13:46, Faye Hart <Faye@jhmbuttco.com> wrote:

Good Afternoon

Faye is off sick today, wondering if you can help me
I can see you have given an ETA on the below

Can I ask if everything else will be shipped to us sooner? We need a date on the delivery of the R22A

From: Main Account <viamedinbox@gmail.com> on behalf of Aqib Majeed <office@viamed.co.uk>

Sent: 04 October 2022 13:45

To: Faye Hart <Faye@jhmbuttco.com>

Subject: Re: Purchase Order

Hello Faye

Thank you for your request.

Yes I have added this to your order, but do remember there is still a lead time of 2 weeks as still waiting for R-21A to arrive.

If I can assist with anything else please don't hesitate to ask.

Kind regards

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On Tue, 4 Oct 2022 at 13:36, Faye Hart <Faye@jhmbuttco.com> wrote:

Good afternoon

Are we able to add to our POR86543?

If so can we add qty 5 x 0110107 - R17A-LV Oxygen Sensor

We await your reply.

Thanks

Faye

From: Faye Hart
Sent: 22 September, 2022 11:17 AM
To: aqib.majeed@viamed.co.uk
Subject: RE: Purchase Order

Hey Abiq

Apologies, I have misread your email.

I thought you were sending what was in stock and balance to follow, hence 2 carriage charges.

Thankfully the other items are for stock only, so no rush, therefore please send the order together when the R-21A arrive.

Many thanks

Faye

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Aqib Majeed
Sent: 22 September, 2022 10:50 AM
To: Faye Hart <Faye@jhmbuttco.com>
Subject: Re: Purchase Order

Hello Faye

This is the only order we have from yourselves so why would there be 2 deliveries.

I gave you a lead time of 2-3 weeks for product R-21A, once that product arrives we would dispatch the whole order.

If you would like me to send the rest of the order out first and then send the R-21A on a later date when they arrive then unfortunately we will have to charge carriage twice, but if you want to wait then we will send the order all out together at once when we have them in stock.

If there is anything else I can assist you with please don't hesitate to ask.

Kind regards

Aqib Majeed

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On Thu, 22 Sept 2022 at 10:37, Faye Hart <Faye@jhmbuttco.com> wrote:

Hi Aqib

Why is that?

It is not our fault that you don't have the stock available and seems like you are penalising customers for this especially when the Po is for the amount it is?

Out of all our suppliers you are the 1st one I have come across that do this and we would never charge our customers a second charge if anything was back ordered.

Regards

Faye

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Aqib Majeed
Sent: 22 September, 2022 10:32 AM
To: Faye Hart <Faye@jhmbuttco.com>
Subject: Re: Purchase Order

Hello Faye

Yes that is correct, Part shipment will have to be two carriage charges.

Kind regards

Aqib Majeed

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On Thu, 22 Sept 2022 at 10:27, Faye Hart <Faye@jhmbuttco.com> wrote:

Morning

I have spoken with accounts and that should get sorted today/tomorrow.

Will we be charged 2 carriage charges for part deliveries?

Regards

Faye

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Aqib Majeed

Sent: 22 September, 2022 10:02 AM

To: Faye Hart <Faye@jhmbuttco.com>

Subject: Re: Purchase Order

Hello Faye

Good morning

I also need to advise you we are currently are out of stock of (0110121) R-21A, There is a lead time of roughly 2-3 weeks.

If we receive them earlier we will make you aware before we dispatch the order.

In the mean time if you can get the invoicing issue resolved.

Kind regards

Aqib Majeed

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On Wed, 21 Sept 2022 at 13:56, Faye Hart <Faye@jhmbuttco.com> wrote:

Thank you for your confirmation.

We have notified our accounts department.

Regards

Faye

From: Main Account <viamedinbox@gmail.com> **On Behalf Of** Aqib Majeed
Sent: 21 September, 2022 1:55 PM
To: Faye Hart <Faye@jhmbuttco.com>
Subject: Re: Purchase Order

Hello Faye

Thank you for your order, POR86543.

I do need to advise you your account is currently on hold due to invoice enquiries, so this means we will not be able to send any orders until this matter is resolved.

To resolve this matter please could you contact Helen at Helen.lamb@viamed.co.uk as she deals with all invoicing enquiries.

Kind regards

Aqib Majeed

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On Wed, 21 Sept 2022 at 13:40, Main Account <office@viamed.co.uk> wrote:

----- Forwarded message -----

From: **Faye Hart** <Faye@jhmbuttco.com>

Date: Wed, 21 Sept 2022 at 13:36

Subject: Purchase Order

To: orders@viamed.co.uk <orders@viamed.co.uk>

Please find attached confirmation of Purchase Order POR86543 from J H M BUTT & CO LTD.