

# Service Repair Sheet SRS68282

Contact Name  
Company/ Hospital Name  
Department  
Position  
Direct Phone  
General Phone  
Opera Account  
Email  
Order Number  
Date Received  
Booked in By  
Main Company  
Type Return

Jack Tomsett  
Eastbourne Dist Gen Hospital  
EME Department  
EME Deputy Manager  
0300 131 5151  
01323 41 74 00  
00001560  
j.tompsett@nhs.net  
  
07/Sep/2022  
Robert Connor  
Viamed  
Warranty

## VIAMEDclean

### Goods In Only

Decontamination  
certificate provided  
by customer



Cleaned by Viamed,  
if no declaration certificate  
from customer



Signed: \_\_\_\_\_

Date: \_\_\_\_\_

### Goods Out Only

Cleaned by Viamed before  
returning to customer

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Notes 02/Sep/2022 Steve Hardaker

02/Sep/2022 Steve Hardaker

Returning M0004873, which he has just received back from repair on SRS68243. The unit has arrived not working, returning for re-test and warranty repair.

If it turns out to be working, please let me know as it means the fault lies at their end.

07/Sep/2022 Robert Connor

Received 1 x Microstim DB3 s/n M0004873, with battery, patient lead, and hard carry case.

Ready For quote

Repair Complete Signed

Connor 13.10.22

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35445	Microstim DB3	2510000	M0004873	Yes (r)

2540000 x 1 FOC

SIN, SRS, SRN

UPS x 1 FOC

# EME Department

## Quality Management System

OP.7.4.3

### EQUIPMENT RETURN FORM

TO: SERVICE DEPARTMENT VIAMED RETURNS DEPARMENT		DATE: 5-Sep-22
DESCRIPTION of equipment: MICROSTIM DB3 M0004873		
<b>Contamination details:</b> Has been exposed to blood, body fluid etc Yes/No Has been disinfected/cleaned Yes /No  Method of Disinfection/cleaning used: CLINELL WIPES		
DATE of purchase (approx): 30/08/2022 (SERVICE EXCHANGE INSTALLATION DATE)		
REASON FOR RETURN:  UNIT STOP WORKING, NOT GIVING ANY OUTPUT WHEN SWITCH ARE PRESSED   OUR Ref: 689523	ACTION REQUIRED:  PLEASE PROVIDE AN ESTIMATE FOR REPAIR. AN ORDER CAN BE OBTAINED FROM THE CONTACT DETAILS BELOW WHEN FULL COST IS KNOWN.  ;	
CONTACT: EME DEPARTMENT, DISTRICT GENERAL HOSPITAL, KINGS DRIVE, EASTBOURNE, EAST SUSSEX. BN21 2UD		

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Service Repair Sheet 68282

Contact Name

Jack Tomsett

Company/ Hospital Name

Eastbourne Dist Gen Hospital

Department

EME Department

Position

EME Deputy Manager

Direct Phone

0300 131 5151

General Phone

01323 41 74 00

Opera Account

00001560

Email

j.tompsett@nhs.net

Date Received

07/Sep/2022

Booked in By

Robert Connor

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Repair

Ref

S/N

Equipment Type

Under Warranty

SRN35445

2510000

M0004873

Microstim DB3

No Fault Found

Time :0 Hour(s)

The Microstim DB3 has been tested. No fault was found with the unit or patient lead.

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