

Service Repair Sheet SRS68271

Contact Name

Company/ Hospital Name

Department

Position

Direct Phone

General Phone

Opera Account

Email

Order Number

Date Received

Booked in By

Main Company

Type Return

Paul Smith

Torbay and South Devon NHS

Medical Electronics

07981054011

01803 614 567

00005130

psmith16@nhs.net

27/Sep/2022

Robert Connor

Viamed

Warranty

VIAMEDclean

Goods In Only

Decontamination
certificate provided
by customer ☐

Cleaned by Viamed,
if no declaration certificate
from customer ☐

Signed: _____

Date: _____

Goods Out Only

Cleaned by Viamed before
returning to customer

Signed: _____

Date: _____

Notes 18/Aug/2022 Aqib Majeed

18/Aug/2022 Aqib Majeed

returning 2 x R-22MED as they not collaborating. one s states 0 output and the other is 75%

18/Aug/2022 Steve Hardaker

Spoke to Paul Smith who provided the following serial numbers:

V118174 & V118175.

Supplied on 5/4/22, under warranty. Date code Jan 22.

Both sensors failed calibration straight from the packet, one has zero output, the other would not go above 75% in oxygen.

27/Sep/2022 Robert Connor

Received 2 x 0110021 s/n V111301, V118174

Ready For quote

Repair Complete Signed

check with
Customer
about V111301
cg 28-9-22

email sent
cg 29.9.22.

CG CGREEN 4-10-22

SRN	Equipment	Stock Ref	Serial Number	Warranty
SRN35470	Oxygen Sensor	0110021	V111301	
SRN35471	Oxygen Sensor	0110021	V118174	Yes

should be
V111301
cg 4-10-22

0140016 x 1 FOC - SRN 35470
S/N, SRS, SRN

Disposed of as requested.

0140013 x 1 FOC
old S/N, SRS, SRN

0110021 x 1 FOC
new S/N, SRS, SRN

UPS x 1 E.O.

For Viamed 22/8

Collection

ADVICE OF DESPATCH

TO:

Viamed,

15 Station Rd.,

Crosshills, Keighley,

W. Yorks.,

BD20 7DH

The under mentioned goods and /or containers are **ready for collection/have today been despatched***

Per: Paul Smith

Signed:

Date: 22-08-22

consigned as above

Designation: Technician

Our Order
No/Ref

2 x

Reason for Return:

Our Stock R-22MEDV O2 cell man.dated 010122 s/n v118174/5 has failed repeated cal with zero output, re-visit workshop for second cell cal, has failed also with 75% output. Report to Tech-Steve Hardacre Viamed on SRS68271 for warranty replacement

NB : Failure to calibrate.

Quantity

2 x

Description:

R-22MEDV O2 cell manufacturer dated 010122, s/n v118174 & 5

* Delete as
appropriate

Torbay and South Devon NHS Foundation
Trust,

Medical Device Support Services,

Medical Electronics,

Torbay Hospital,

Lowes Bridge,

Torquay,

TQ2 7AA

Tel : 01803 654751

WR No's

WR 297252 / PGS

Important

Please sign for goods as "Unexamined" unless contents have been found correct before signature is given. Goods should be examined within 24 hours of receipt.

LOSSES AND BREAKAGES. In the event of any of the goods being lost or damaged, IMMEDIATE notice in writing must be given to us and also the carriers

DELAY. If the goods comprised in the Advice have not been received by you in 10 days from the date of despatch, notice must be given to us and also to the carriers

If any claim for loss breakages or non-delivery is refused by the carriers on the grounds of non-notification we cannot accept responsibility unless the above conditions have been strictly carried out.

South Devon TQ2 7AA

Tel: 01803 614567

Service Repair Sheet 68271

Contact Name

Paul Smith

Company/ Hospital Name

Torbay and South Devon NHS

Department

Medical Electronics

Direct Phone

07981054011

General Phone

01803 614 567

Opera Account

00005130

Email

psmith16@nhs.net

Date Received

27/Sep/2022

Booked in By

Robert Connor

Repair	Ref	S/N
SRN35470	0110021	111301

Equipment Type
Oxygen Sensor

End Of Life
Time :0 Hour(s)

Disposed of as requested

Repair	Ref	S/N
SRN35471	0110021	V118174

Equipment Type
Oxygen Sensor

Under Warranty

Time :0 Hour(s)

Parts Replaced

Qty: 1 0110021

Replaced under warranty with S/N V119010
